Project name	Due date
● Backlog Governance 2 💬	31 May, 2023 – 31 Oct, 2025
● Consumer Insights 1 💬	
● Responsible Investment 5 💬	7 Sep, 2022 – 3 Dec, 2024
● Internal Documentation & Standards 7 💬	29 Sep, 2022 – 31 Dec, 2023
● Combined Benefit Recharges 4 💬	1 Mar – 31 Oct
● Teacher CAYs 4 💬	1 Mar – 31 Oct
● Injury Allowances 3 💬	1 Mar – 31 Oct
● Banking Controls 8 💬	11 May, 2022 – 31 Oct, 2023
● Heywoods - Retirements 7 💬	26 Oct, 2022 – 31 Mar, 2023
● GMP (Guaranteed Minimum Pension) 9 💬	2 May, 2022 – 31 Mar, 2024

At Risk

Project name	Due date
● McCloud 7 💬	1 Apr, 2021 – 31 Oct, 2025
● Unit 4 7 💬	1 Sep, 2022 – 1 Jul, 2023
● Heywoods - Transfers Out 6 💬	1 Oct, 2022 – 30 Apr, 2023

- Banking Controls
  - Transfer of banking tasks and controls from SCC Banking team to SPT Accounting & Governance team
  - October 2023 Completion
- Unit 4
  - SPT representation for MySurrey implementation, ensuring team-specific requirements met.
  - July 2023 Completion
  - **"At Risk"** – Due to impact & high prioritisation. Gaps in access causing disruption to team – monitoring and representing team issues to DB&I Team
- Responsible Investment
  - Implementation of RI policies & procedures; UK Stewardship Code Signatory application.
  - December 2024 Completion
- Backlog Governance
  - Reduction of team backlogs for Accounting & Governance and Service Delivery teams.
  - October 2025 Completion
- Heywood – Retirements
  - Introduction of retirement process improvements to increase accuracy of calculations, minimising error.
  - March 2023 Completion (Delayed)
- Heywood – Transfer Out
  - Introduction of transfers out process improvements to increase accuracy of calculations, minimising error.
  - April 2023 Completion (Delayed)
  - **"At Risk"** – New process now available. Delays in testing – Aiming to close testing & reach completion by end of July.
- GMP (Guaranteed Minimum Pension)
  - Rectification of records to meet requirement to establish guaranteed minimum pension for members.
  - March 2024 Completion
- Internal Documentation & Standards
  - Standardisation of electronic documentation storage and location across all SPT teams.
  - December 2023 Completion
- McCloud
  - Revision of underpinning calculations for CARE scheme as a result of the McCloud case judgement.
  - October 2025 Completion
  - **"At Risk"** – Due to delays caused by delay in response from other party – monitoring; escalated and progress beginning to be made.
- Teacher CAYs
  - Ensure accurate compensatory added years recharging. Ensure process sits with appropriate party.
  - October 2023 Completion
- Combined Benefit Recharges
  - To define the end-to-end process for combined benefit recharges, and the ownership of this process.
  - October 2023 Completion
- Injury Allowances
  - Verify recipients remain eligible for the allowance and that employers are being charged for the payments.
  - October 2023 Completion
- Consumer Insights
  - Understand current service provision, identify areas for improvement, & obtain customer feedback.
  - TBD Completion